

COVID-19 Measures - Sport Egger GmbH As of 10/2020

To protect you and our employees, we at Sport Egger have taken the following precautions.

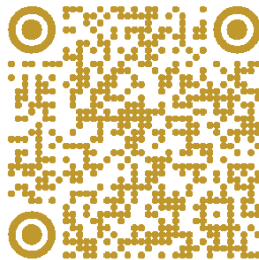
Online booking (not mandatory):

Before you start your vacation, you can book your ski equipment online www.skiverleih-gastein.com/en in advance; this will shorten your waiting times.

Or

PRE-register online and SAVE TIME (not mandatory):

This can be easily done with your mobile phone and QR Code Reader or mobile phone camera.



Registration is quick and easy; you will receive a barcode on your mobile phone, which you can show at the rental shop and thus save valuable time.

Open Saturdays until 19:30:

To allow yourself more time on the day of arrival and a relaxed rental process, we are open for you every Saturday until 19:30.

Open every day from 08:00:

While many are still enjoying their breakfast, you can already pick up your rental equipment and be one of the first to enjoy the fresh slopes.

“Safety plus”:

Should the situation surrounding the coronavirus change during your stay in such a way that you have to end your vacation early due to official requirements (i.e. measures of the Austrian Federal Government, lockdown, prohibition to enter, closures), the rental equipment will only be charged until the **date you have returned it**.

The Ozonos air purifier:

This fresh air miracle not only eliminates odors, but successfully combats **bacteria and viruses**.

According to the manufacturer, Wintersteiger, it's up to 100% effective in the air and up to 90% effective on surfaces, with an air flow of 55 m³ per hour.



Our measures:

- All employees wear a mouth and nose covering
- In the shop, rental area and depot it is obligatory for all customers and guests (depending on the legal situation) to wear a mouth and nose covering
- Disinfection dispensers in the entrance, exit and rental areas
- Our cash desk zone and the consoles are equipped with Plexiglas divider panels
- Regular ventilation guaranteed
- Regular disinfection of all surfaces
- Before they are rented out again, rental items are **disinfected**, cleaned and dried

Changed cancellation conditions:

Cancellation free of charge up to 7 days before the beginning of the booked service.

Cancellation free of charge within the 7 days before the start of the booked service: If there is a travel warning for the Gastein Valley, please note that we will then charge a 5% handling fee (of the total amount).

Safety plus: Should the situation surrounding the coronavirus change during your stay in such a way that you have to end your vacation early due to official requirements (i.e. measures of the Austrian Federal Government, lockdown, prohibition to enter, closures), the rental equipment will only be charged until the date you have returned it.

INFO link: Corona Situation Gastein Valley: www.skigastein.com/en/corona

We are looking forward to enjoying a great and eventful winter with you!

Sincerely, Egger family and team!